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Annex 1 of Quality Manual

Correspondence table between ISO9001:2000 and quality system

Glossary of ISO 9001:2000	Organization's Documents	
	Product house Asia	Product house Europe
4 Quality management system	Quality Manual CQM-CDR-1-*	
4.1 General requirements	Procedure of Quality System	Quality Manual CQM-CDR-1-*
4.2 Documentation requirements	Procedure of Control of Documents, Procedure of Control of Electronic Media, Procedure of Control of Technical Information	CQM-CDR-3-*
4.2.1 General		
4.2.2 Quality manual		Quality Manual CQM-CDR-1-*
4.2.3 Control of documents		CQM-CDR-3-*, Q012-MP
4.2.4 Control of records	Procedure of Control of Records	Q098-MP, Q012-MP
5 Management responsibility	Quality Manual CQM-CDR-1-*	
5.1 Management commitment		
5.2 Customer focus	Procedure of customer-related processes	
5.3 Quality policy		Quality Manual CQM-CDR-1-*
5.4 Planning	Procedure of customer satisfactions Management, Procedure of Quality System	
5.4.1 Quality objectives		Product specific targets
5.4.2 Quality management system planning		
5.5 Responsibility, authority and communication	Procedure of Quality System	
5.5.1 Responsibility and authority		
5.5.2 Management representative		
5.5.3 Internal communication		
5.6 Management review	Procedure of management review	ISO 9001
5.6.1 General		
5.6.2 Review input		
5.6.3 Review output		
6 Resource management	Procedure of Duty Manual	

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Glossary of ISO 9001:2000	Organization's Documents	
	Product house Asia	Product house Europe
6.1 Provision of resources		
6.2 Human resources		
6.2.1 General		
6.2.2 Competence, awareness and training	Procedure of training system	Procedure: EFA
6.3 Infrastructure	Procedure of infrastructure and Environmental Planning	
6.4 Work environment		
7 Product realization	Procedure of Quality System	
7.1 Planning of product realization		
7.2 Customer-related processes	Procedure of customer-related processes	PM001-MP
7.2.1 Determination of requirements related to the product		General Q-Requirements, Q-Requirements for visual appearance
7.2.2 Review of requirements related to the product		S050-MP
7.2.3 Customer communication	Procedure of Customers' Complaint handling	
7.3 Design and development	Procedure of R&D New Products Development	T008-MP
7.3.1 Design and development planning		T008-MP, Malpha Process
7.3.2 Design and development inputs		T008-MP
7.3.3 Design and development outputs		T008-MP
7.3.4 Design and development review		T008-MP
7.3.5 Design and development verification		T008-MP, ST03-MP
7.3.6 Design and development validation		T008-MP, Q094-MP, ST03-MP
7.3.7 Control of design and development changes	Procedure of Control of design changes	Q105-MP
7.4 Purchasing	Procedure of purchasing management, Procedure of supplier management, Procedure of subcontractor management	SSQA, Sourcing Manual
7.4.1 Purchasing process		SSQA, SW150-MP
7.4.2 Purchasing information		
7.4.3 Verification of purchased product		Q027-MP
7.5 Production and service provision		
7.5.1 Control of production and service provision	Procedure of Control of Production	Product specific Control Plans
7.5.2 Validation of processes for production and	Procedure of Control of Process	Q018-MP

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	Product house Asia	Product house Europe
service provision		
7.5.3 Identification and traceability	Procedure of Control of Identification and Traceability	FABEL, PICS
7.5.4 Customer property		
7.5.5 Preservation of product	Procedure of Stock Management	
7.6 Control of monitoring and measuring devices	Procedure of Calibration Control	Q101-ST, Q101-SD
8 Measurement, analysis and improvement	Quality Manual CQM-CDR-1-*	
8.1 General		
8.2 Monitoring and measurement		
8.2.1 Customer satisfaction	Procedure of Customers' Satisfaction Management	
8.2.2 Internal audit	Procedure of Internal Audit	Q099-MP
8.2.3 Monitoring and measurement of processes	Procedure of Control of Process	Q017-MP, Q008-MP
8.2.4 Monitoring and measurement of product		
8.3 Control of nonconforming product	Procedure of Control of nonconforming product	FL004-MP
8.4 Analysis of data	Procedure of Data Analysis Management	
8.5 Improvement	Procedure of Continual Improvement Management	
8.5.1 Continual improvement		
8.5.2 Corrective action	Procedure of Correction and Prevention action	Q108-SD, Q150-MP
8.5.3 Preventive action		Q038

As mentioned in 4.1 the site in Beijing is allocated to Product House Asia but the implemented processes are the same as in Product House Europe for historical reasons.

Details on the document

History of changes and approvals

Issue	Date	Editor	Department	Comments on changes
1.0	Dec. 05	Achim Fuchs	BMGQM QMS	Creation based on BenQ 'Manual of Quality' and Siemens ICM 'TQM- Handbook'

Participants of reviews

Issue 1.0

Function / Division	Org. entity	Name
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Quality Management / PHA	WQ0	Mr. Victor Chang
Quality Management / PHE	BMG PHE SCM QM	Mr. Ralf Amann

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Release

Issue	Date	Responsible	Department	sign
1.0	Mar. 06	Achim Fuchs	BenQ MD QM QMS	signed Achim Fuchs